

Privacy Policy for the Use of the RWTH Aachen University Software Shop – A Service of asknet Solutions AG

1. Name and contact details of the person responsible for processing the personal data

Rector of RWTH Aachen University
Templergraben 55
52062 Aachen (physical address)
52056 Aachen (mailing address)
Phone: +49 241 80 1
Fax: +49 241 80 92312
E-Mail: rektorat@rwth-aachen.de
Website: www.rwth-aachen.de/rectorate

Responsible internally:

IT Center of RWTH Aachen University
Seffenter Weg 23
52074 Aachen
Phone: +49 241 80 24680
E-Mail: servicedesk@itc.rwth-aachen.de
Website: www.itc.rwth-aachen.de/

2. Contact data of the Data Protection Officer

Data Protection Office of RWTH Aachen University
Templergraben 83
52062 Aachen (physical address)
52056 Aachen (mailing address)
Germany
Phone: +49 241 80 94114
E-Mail: dsb@rwth-aachen.de
Website: www.rwth-aachen.de/dataprotection

3. Description and scope of data processing

The RWTH Software Shop is a service provided by asknet Solutions AG. Various software provided centrally by RWTH Aachen University can be ordered via the shop. The login takes place via the RWTH Single Sign-On. Personal data is only stored when software is ordered. These are:

- First and last name
- Organization
- Address (street, postal code, city, post office box)
- Contact information (phone number, e-mail address, fax)

- Order information (order number, goods and quantity of goods)
- Delivery data: Delivery locations and times, recipients, shippers

4. Purpose and legal basis for the processing of personal data

4.1 Purpose of the data processing

The personal data obtained is collected and stored for processing the order and billing.

4.2 Legal basis for data processing

The legal basis for processing the data is the purpose of fulfilling the contract Art. 6 para. 1 lit. b GDPR.

5. Recipients of personal data

RWTH Aachen University transmits the data via RWTH Single Sign-On (first name, last name, e-mail address, institute identification number) to asknet Solutions AG. Further processing is carried out by external service providers of asknet Solutions AG (see asknet's [privacy policy](#)). RWTH and asknet Solutions AG have concluded an order processing agreement.

6. Storage period

Your personal data will be stored for as long as is necessary to fulfil the purposes for which it was collected or for as long as legal retention periods exist.

7. Your rights

If your personal data is processed, you are a data subject within the meaning of the GDPR and you are entitled to the following rights against the controller:

Pursuant to Article 15 et seq. GDPR the right to obtain information about the personal data concerned, the right to rectification or erasure or to restriction of processing, a right to object to processing and the right to data portability. You also have the right to lodge a complaint with the data protection supervisory authority (<https://www.ldi.nrw.de/>) pursuant to Article 77 of the GDPR if you consider that the processing of personal data concerning you infringes this regulation.

To exercise these rights, please send an email to servicedesk@itc.rwth-aachen.de.

For more information on data processing by asknet Solutions AG that is independent of RWTH, please see the following [privacy policy](#) of asknet Solutions AG.